



# CHILD SAFETY AND WELLBEING POLICY

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EXPERIENCE THE FRESHWATER  
DIFFERENCE

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## Child Safety and Wellbeing Policy

### Purpose

The purpose of this policy is to establish and promote a safe, inclusive and culturally responsive environment for all students, ensuring their safety and wellbeing are prioritised in every aspect of the College's operations. This policy provides written processes about how the College will implement and comply with the Child Safe Standards and Universal Principle as required under the Child Safe Organisation Act 2024 (QLD).

### Scope

The College Community – students and staff, including full-time, part-time, permanent, fixed-term and casual employees, as well as contractors, volunteers and people undertaking work experience or vocational placements, members of the broader College community, including parents/guardians, and visitors.

### References

#### *Legislation and Guidelines:*

- Child Safe Organisations Act 2024 (Qld)
- Education (Accreditation of Non-State Schools) Regulation 2017 (Qld)
- QFCC Guidelines for implementing the Child Safe Standards in Queensland

#### *Freshwater Christian College's Policy:*

- Reporting Concerns of Harm and Abuse Policy

### Definitions

**Child**, is any child or young person of any age, enrolled or seeking enrolment at Freshwater Christian College (student).

**Child safe entity**, as per s10 of the Child Safe Organisation Act 2024 (QLD), is an entity—

- (a) that provides—
  - (i) services specifically for children; or
  - (ii) facilities specifically for use by children who are under the supervision of the entity;and
- (b) that is either—
  - (i) mentioned in [Schedule 1](#); or
  - (ii) prescribed by regulation.

(2) However, an individual is not a child safe entity unless the individual carries on a business as an entity mentioned in subsection (1), including, for example, as a sole trader or partner in a partnership under the *Partnership Act 1891*, section 5<sup>1</sup>.

**Child safe standards**, as per s9 of the Child Safe Organisation Act 2024 (QLD), are the following standards applying to an entity—

- (a) child safety and wellbeing is embedded in the entity's organisational leadership, governance and culture;
- (b) children are informed about their rights, participate in decisions affecting them and are taken seriously;
- (c) families and communities are informed and involved in promoting child safety and wellbeing;
- (d) equity is upheld and diverse needs respected in policy and practice;
- (e) people working with children are suitable and supported to reflect child safety and wellbeing values in practice;
- (f) processes to respond to complaints and concerns are child-focused;
- (g) staff and volunteers of the entity are equipped with the knowledge, skills and awareness to keep children safe through ongoing education and training;
- (h) physical and online environments promote safety and wellbeing and minimise the opportunity for children to be harmed;
- (i) implementation of the child safe standards is regularly reviewed and improved;
- (j) policies and procedures document how the entity is safe for children<sup>2</sup>.

**Universal Principle**, in implementing and complying with the Child Safe Standards, a child safe entity must provide an environment that promotes and upholds the right to cultural safety of children who are Aboriginal persons or Torres Strait Islander persons (the Universal Principle)<sup>3</sup>.

**QFCC**, Queensland Family and Child Commission.

## Objectives

Freshwater Christian College will implement and comply with the Child Safe Standards and understand they may be required to give an authorised officer of the Queensland Family and Child Commission (QFCC) information about the school's compliance. In implementing and complying with the Child Safe Standards, Freshwater Christian College will provide an environment that promotes and upholds the right to cultural safety of students who are Aboriginal persons or Torres Strait Islander persons (the Universal Principle).

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<sup>1</sup> *Child Safe Organisation Act 2024 QLD s10*

<sup>2</sup> *Child Safe Organisation Act 2024 QLD s9*

<sup>3</sup> *Child Safe Organisation Act 2024 QLD s11(2)*

The College will have regard to Guidelines made by the QFCC in implementing and complying with the Child Safe Standards and Universal Principle<sup>4</sup>.

As per the Guidelines, this policy outlines the ways in which Freshwater Christian College actions and prioritises the safety and wellbeing of children. Rules and expectations regarding child safe practices are outlined for staff, volunteers and community members with the aim of establishing a student safe environment<sup>5</sup>.

This policy will:

- Set out the College's expectations, practices, and approaches in relation to each of the Child Safe Standards, including the Universal Principle.
- Be displayed for public access on the College's website and at the College office.
- Cover acceptable and unacceptable student-to-student and student-to-adult interactions.
- Describe the College's commitment to equity, inclusion and cultural safety and how the organisation recognises, responds and respects these factors.

## Principles

The implementation of, and compliance with, the Child Safe Standards and Universal Principle by Freshwater Christian College are to be based on the following fundamental principles:

- (a) Child safe entity's, including Freshwater Christian College, are responsible for continuously improving the ways in which, in their operations—
  - (i) the safety of children is promoted; and
  - (ii) child abuse is prevented; and
  - (iii) allegations of child abuse are properly responded to<sup>6</sup>;
- (b) The Child Safe Standards are not a simple checklist. They encourage child safe entities to think about how their day-to-day work protects children's rights and safety<sup>7</sup>.

## Responsibilities

Freshwater Christian College is responsible for developing and implementing this Child Safety and Wellbeing Policy and related policies and procedures to ensure it fulfils its Child Safe Standards (CSS) and Universal Principle obligations.

All governing body members (Board members), staff and volunteers at Freshwater Christian College are responsible for acting in compliance with this policy and related policies and procedures.

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<sup>4</sup> *Child Safe Organisation Act 2024 QLD s11*

<sup>5</sup> *Guidelines for Implementing the Universal Principle and Child Safe Standards in Queensland, QFCC, p94*

<sup>6</sup> *Child Safe Organisation Act 2024 QLD s14*

<sup>7</sup> *Guidelines for Implementing the Universal Principle and Child Safe Standards in Queensland, QFCC, p4*

## Implementing the Child Safe Standards

### 1. Leadership and Culture

Child safety and wellbeing is embedded in Freshwater Christian College's leadership, governance and culture<sup>8</sup>.

#### ***Statement of Commitment to Child Safety and Wellbeing***

Freshwater Christian College is committed to taking all reasonable steps to promote the safety and wellbeing of students enrolled at the College and their protection from foreseeable harm. We prioritise child safety and wellbeing in all aspects of our work and do not tolerate any form of child abuse or harm. We act in accordance with the *Child Safe Organisations Act 2024 (Qld)* and implement the Child Safe Standards and the Universal Principle to create a safe, inclusive, and accountable environment. We listen to students, value their views, and support them to participate in decisions that affect them.

Freshwater Christian College is committed to the safety and inclusion of all students, including those from diverse cultural backgrounds, students with disabilities, and students who may be experiencing vulnerability. We also make a clear commitment to the cultural safety of Aboriginal and Torres Strait Islander students and to providing an environment where their identities, cultures, and connections to Country are respected and upheld.

#### ***Risk Management***

Freshwater Christian College implements robust risk management processes to prevent, identify, and mitigate risks to students, and is committed to the monitoring of risk to the safety of students on an ongoing basis. Freshwater Christian College will utilise various risk management tools, including Risk Management Policy, Risk Management Processes, Risk Appetite Statement, Risk Registers, Work Health & Safety Policy and Critical Incident Policy to assist it in this process and will keep appropriate records of decisions made and actions taken in relation to risks to students.

#### ***Code of Conduct***

At Freshwater Christian College, we expect our staff and volunteers to conduct themselves as follows:

- College staff and volunteers are expected to always behave in ways that promote the safety and wellbeing of our students. Staff must actively seek to prevent harm to students and to support those who have been harmed.

Specific responsibilities include:

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<sup>8</sup> *Child Safe Organisations Act 2024 QLD, s9(a)*

- Staff and volunteers should avoid situations where they are alone in an enclosed space with a student.
- When physical contact with a student is a necessary part of the teaching/learning experience, staff and volunteers must exercise caution to ensure that the contact is appropriate and acceptable. Staff must always advise the student of what they intend to do and seek their consent.
- Staff must not develop a relationship with any student that is, or that can be interpreted as having a personal rather than a professional interest in a student.
- Staff and volunteers must not have a romantic or sexual relationship with a student.
- Staff and volunteers must treat all students, colleagues and community members with respect, fairness and dignity, regardless of culture, race, ethnicity, language, religion, ability, gender, sexual orientation, or background.
- Staff and volunteers must not engage in any form of racism, discrimination, harassment, or exclusionary behaviour. This includes verbal, written, online or behavioural actions that demean, stereotype or disadvantage an individual or group.
- Staff and volunteers must actively challenge racist or discriminatory behaviour when it occurs and follow school procedures for reporting such incidents.
- Staff and volunteers must promote a culturally safe, inclusive and respectful environment by valuing diversity, acknowledging cultural differences, and modelling culturally responsive behaviour at all times.

### ***Information Sharing and Recordkeeping***

Staff and volunteers understand their obligations in information-sharing and maintaining accurate, secure records about student harm and abuse concerns, disclosures, and responses.

## **2. Student Voice**

Students are informed about their rights, participate in decisions affecting them and are taken seriously<sup>9</sup>.

Freshwater Christian College is committed to championing the voices of children and young people, ensuring they have genuine agency in matters that affect them. We listen to students in age-appropriate and culturally appropriate ways and create safe, structured opportunities for them to express their views.

Freshwater Christian College uses the curriculum and educational programs to actively promote positive peer relationships and reduce student isolation by embedding learning experiences that strengthen social skills, empathy and respectful behaviours. Through age-appropriate lessons and whole-school wellbeing programs, students are also provided with access to sexual abuse

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<sup>9</sup> *Child Safe Organisations Act 2024 QLD, s9(b)*

prevention education that builds their understanding of personal safety, protective behaviours and where to seek help. Together, these curriculum-based approaches support safer, more connected and more informed students.

### 3. Family and Community

Families and the community are informed and involved in promoting child safety and wellbeing<sup>10</sup>.

Freshwater Christian College recognises the vital role families and communities play in the safety, wellbeing, and education of students. We value strong, respectful, and collaborative partnerships with families and the broader school community. We intentionally build inclusive relationships, particularly with First Nations families, local community members, and Elders. We honour Country and embed an Acknowledgement of Country in our practices to ensure students understand the importance of knowing and respecting the land on which we learn.

Freshwater Christian College provides the following opportunities for parents and carers to contribute to the College community:

- Volunteering
- Surveys and feedback
- Sport Coaching
- Camp Volunteers
- Focus Groups

Regular communication through Toddle announcements, emails, parent portal 'Parent Lounge', and information events ensures parents, carers and the College community are informed about the College's operations and governance.

### 4. Equity and Diversity

Equity is upheld, and the diverse needs of students are respected in policy and in practice<sup>11</sup>.

Freshwater Christian College is committed to creating an inclusive, equitable environment where all students feel safe, respected, and supported. We actively work to remove barriers to participation and ensure our practices reflect cultural safety for all students.

This commitment is actioned through the following:

- Freshwater Standards
- Student Disability Discrimination Policy

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<sup>10</sup> *Child Safe Organisations Act 2024 QLD, s9(c)*

<sup>11</sup> *Child Safe Organisations Act 2024 QLD, s9(d)*

- Anti-Discrimination Policy
- Codes of Conduct
- Positive Behaviour Management Policy
- Anti-Bullying Policy

## 5. People

People working with students are suitable and supported to reflect child safety and wellbeing values in practice<sup>12</sup>.

Freshwater Christian College is committed to recruiting, selecting, training and managing staff in such a way that limits risks to students. In particular, Freshwater Christian College will apply its best endeavours to:

- Ensure that its recruitment and selection procedures act to reduce the risk of harm to students from staff via:
  - Accurate position descriptions, including whether the successful applicant must be a teacher registered with the Queensland College of Teachers (who has been subject to relevant police and other safety checks), whether a Blue Card is necessary for the successful applicant, the responsibilities and supervision associated with the position, the nature and environment of the service provided to students, and the experience and qualifications required by the successful applicant.
  - Advertising the position with a clear statement about the College's commitment to safe and supportive work practices and identifying that candidates will be subject to a teacher registration check or Blue Card screening, referee checks, identification verification and the requirement to disclose any information relevant to the candidates' eligibility to engage in activities, including students.
  - A selection process that includes assessing the application via an interview process, referees and other checks (as identified above) based on the accurate position description.
  - A probationary period of employment, which allows the College to further assess the suitability of the new staff and to act as a check on the selection process.
- Ensure that its training and management procedures act to reduce the risk of harm to students from staff via:
  - Management processes that are consistent, fair and supportive.
  - Performance management processes to help staff improve their performance in a positive manner.

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<sup>12</sup> *Child Safe Organisations Act 2024 QLD, s9(e)*

- Supportive processes for staff when they are experiencing challenges, such as (for example) mentoring, mediation, conflict resolution, coaching, additional training, and external support and counselling services.
- An induction program that thoroughly addresses the College's policies and procedures, particularly its expectations regarding student risk management, and assists staff to understand their role in providing a safe and supportive environment for students.
- Training new and existing staff on an ongoing basis to enhance skills and knowledge and to reduce exposure to risks, as follows:
  - the College's policies and procedures
  - identifying, assessing and minimising risks to students
  - handling a disclosure or suspicion of harm to a student.
- Keeping a record of the training provided to staff.
- Exit surveys or interviews to assist the College in identifying broader issues of concern that may impact the safety and wellbeing of students at the College.

## 6. Complaints

Processes to respond to complaints and concerns are child-focused<sup>13</sup>.

Freshwater Christian College is committed to maintaining a student-focused approach to receiving and responding to complaints. Our Complaints Policies and procedures outline how concerns can be raised, the roles and responsibilities of staff, and the processes used to respond to different types of matters. We ensure that all complaints are taken seriously, addressed promptly and thoroughly, and managed in line with our reporting, privacy and employment law obligations.

Any concerns, disclosures or allegations relating to harm or abuse of a student are managed under the College's Reporting Concerns of Harm or Abuse Policy, which sets out our mandatory obligations to act protectively and report to the appropriate authorities.

## 7. Skills and Knowledge

Staff and volunteers of the College are equipped with the knowledge, skills and awareness to keep students safe through ongoing education and training<sup>14</sup>.

The College will train its staff in processes relating to the health, safety and conduct of staff and students on their induction and will refresh training annually<sup>15</sup>.

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<sup>13</sup> *Child Safe Organisations Act 2024 QLD, s9(f)*

<sup>14</sup> *Child Safe Organisations Act 2024 QLD, s9(g)*

<sup>15</sup> *Education (Accreditation of Non-State Schools) Regulation 2017 (QLD) s16(4)(c)*

## 8. Physical and Online Environments

Physical and online environments promote safety and wellbeing and minimise the opportunity for students to be harmed<sup>16</sup>.

Freshwater Christian College proactively identifies and mitigates risks within both the physical and online environments, ensuring that safety measures do not compromise students' privacy or healthy development. Staff and students use online platforms in line with the College's code of conduct and related policies, supporting a safe, respectful and well-managed digital learning environment.

For further details about how Freshwater Christian College manages risk, see [1. Leadership and Culture](#) above.

## 9. Continuous Improvement

Implementation of the child safe standards is regularly reviewed and improved<sup>17</sup>.

Freshwater Christian College is committed to fostering a culture of continuous improvement in child safety, wellbeing and cultural respect. We recognise that embedding the Child Safe Standards and the Universal Principle is a continuing journey that requires ongoing commitment, regular review and continual strengthening of our practices.

Freshwater Christian College will:

- Review policies, procedures and practices regularly to ensure they remain effective, responsive and appropriate for the Freshwater Christian College community. This includes undertaking periodic audits, self-assessments and reflective practice to identify strengths and opportunities for improvement.
- Analyse available data, including complaints and concerns, to identify causes and systemic issues and use these insights to inform continuous improvement of policies, procedures and practices.
- Engage the College community in continuous improvement by seeking and listening to feedback, encouraging open dialogue, and partnering with students, families, staff, volunteers and community stakeholders to inform updates to policies and practices.
- Provide ongoing learning, training and development for staff and volunteers, including induction and refreshers, to ensure everyone understands their responsibilities for child safety and cultural safety and is equipped to respond effectively as new risks or needs arise.

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<sup>16</sup> *Child Safe Organisations Act 2024 QLD, s9(h)*

<sup>17</sup> *Child Safe Organisations Act 2024 QLD, s9(i)*

## 10. Policies and Procedures

Policies and procedures document how the school is safe for children<sup>18</sup>.

Freshwater Christian College has embedded its [Statement of Commitment to Child Safety and Wellbeing](#) in all relevant policies and procedures. Freshwater Christian College has made all relevant policies and procedures publicly available on its website, online in the student portal 'Student Cafe', in the parent portal 'Parent Lounge', in the staff links section of the College's student management system 'Staff Kiosk', and available on Google Shared Drives, FCC Policies. Printed copies are available from the College office. Staff and volunteers are trained in implementing relevant policies and procedures annually.

### Policy details

Status	Approved	Supersedes	Child Protection Risk Management Strategy v2025
Version	v1	Authorised by	College Board
Last reviewed	23/02/2026		
Review cycle	It is intended that this policy will be formally reviewed every three years or thereabouts, but may be amended sooner if triggered by changes in law, operational shifts, or as part of our commitment to continuous improvement.		

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<sup>18</sup> *Child Safe Organisations Act 2024 QLD, s9(j)*