

## Bus Service Information 2026

Freshwater Christian College offers a daily morning and afternoon school bus service covering parts of the Cairns region, including Northern Beaches to Palm Cove and south of Cairns to Edmonton (subject to availability and dependent on bus routes).

### Bus Service Contacts

For all bus enquiries, regular (annual) and casual bookings, the Bus Coordinator is available on school days between 8:30 am and 2:30 pm.

**(07) 4243 3601 (Direct Line) or email: [bus@fcc.qld.edu.au](mailto:bus@fcc.qld.edu.au)**

### Bus Routes & Timetables

There is limited flexibility on existing bus routes and timetables. Families are welcome to enquire if a bus service is available in their area, including routes and times, before completing an application form. Please contact the Bus Coordinator with any queries regarding the bus routes and timetables.

### Regular Bookings

- a. Bookings are made for a full year, and the annual bus fees are payable via the Rollcall App or by a monthly direct debit set up through your bank into the College bank account. Your fees must be paid in full before the end of November, or before you cease to use the service (whichever comes first).
- b. Casual bookings are available, subject to availability and fees are required to be paid in advance via the Rollcall app.
- c. To ensure their safety, all Prep students are signed on and off the bus by a parent or authorised person each time they travel. This information will be kept updated via the RollCall App.
- d. Please note that for safety reasons, Freshwater Christian Kindergarten students are not allowed on College buses, even if older siblings are travelling on the bus.
- e. If a new booking commences mid-year, families will be charged at the full Annual Rate, regardless of which weekday the first day of travel falls on.

### Process For Regular (Annual) Bookings And Payment

- a. Each family wanting to utilise the bus service must complete a Bus Service Application Form.

- b. The completed application form must be submitted to the College Office at least **one week in advance** of the first day of travel requested to allow time for processing. Continuing families must complete this application by 1 December 2025.
- c. The Bus Coordinator will process the Application Form and contact the parent/guardian to advise the outcome of the Application.
- d. Annual Fees for a regular bus service need to be paid in full by the end of November or before you cease to use the service (whichever comes first).
- e. Accounts and payments can be managed through the Rollcall App.

### Changes To Regular (Annual) Bookings

- a. Parents will be able to make any changes to their students' travel on their regular bus service through the Rollcall App, and these changes will be made live in the system. Changes should be made *at least 24 hours prior to travel*. **Verbal notification of changes from students will not be accepted.**
- b. Non-attendance on a regular bus service due to an absence from the College (eg, sickness) needs to be reported to the bus coordinator at [bus@fcc.qld.edu.au](mailto:bus@fcc.qld.edu.au) by 10 am on the scheduled day of travel, or through the RollCall App.

### Casual Bookings

- a. Casual bookings must be made a **minimum of 48 hours** before the requested date of bus travel. Bookings are to be made by contacting the Bus Coordinator on either 07 4243 3601 or [bus@fcc.qld.edu.au](mailto:bus@fcc.qld.edu.au) during College office hours.
- b. Casual bookings are subject to availability and payment in advance of the travel being made through the RollCall App before the date of travel at a cost of \$11.00 for each one-way trip. Students must use bus fobs to log on/off the bus.
- c. Non-attendance on a casual bus service booking due to an absence from the College (eg, sickness) needs to be reported to the bus coordinator at [bus@fcc.qld.edu.au](mailto:bus@fcc.qld.edu.au) or via the RollCall Parent App by 10 am on the scheduled day of travel.
- d. A new booking must be made with the Bus Coordinator for each casual trip, as recurring/regular trips cannot be booked on casual tickets.

## Bus Fees

**Please note the new changes to the bus fees as listed below.**

- a. The following data shows fees payable for regular (annual) bookings.
- b. Bus fees must be **paid off on a regular schedule** and paid in full by the end of Term 4.
- c. There are no weekly fees. If a family starts mid-term, they will be charged the annual term rate or casual fee, whichever is more cost-effective for the family.

The following table shows fees for 2026.  
children\*\*

\*\*Please note that a family is 3 or more

<b>Annual Fee per student</b>	<b>\$ 950 One way</b>	<b>\$1,900 Return</b>
<b>Annual fee per family 3 or more students</b>	<b>\$2,110 One way</b>	<b>\$4,220 Return</b>
<b>Casual Fee per student (Per Trip)</b>	<b>\$ 11</b>	
<b>Bus Fob Replacement Cost:</b>	<b>\$ 14</b>	

## Bus Service Code Of Conduct

All students using the Freshwater Christian College Bus Service are required to demonstrate the highest standard of behaviour at all times whilst using the service. Bus drivers are required to report all behavioural issues to the College.

### **Students have a responsibility to:**

1. Contribute to safe and enjoyable travel for all passengers and others
  - a. Remain quietly in their seat at all times
  - b. No hands, arms, heads, etc., are to be outside of bus windows at any time
  - c. Loud noises distract the driver and annoy others – keep your voice to a normal speaking level
  - d. No inappropriate language, calling or making faces or signals to people inside or outside of the bus
  - e. Always wear your seat belt.
2. Accept the rules of the bus operators.
  - a. Follow any direction/instructions given by the bus driver
  - b. The bus driver is responsible for your safety and has the right to instruct you
  - c. You must obey any instructions given by the bus driver

3. Be responsible for their attitudes and actions
  - a. Nobody else can make you do the wrong thing – you choose how you behave and respond
  - b. Tell the bus driver if someone is making it hard for you to do the right thing
4. Respect the rights of other passengers
  - a. Keep your body and belongings to yourself
  - b. Do not interfere with other people's belongings
5. Treat bus drivers with respect
  - a. Speak politely to the bus driver
  - b. Use your manners
6. Remain seated until the bus has come to a complete stop
  - a. Injuries can happen while standing or walking around in a moving bus
7. Report any unsafe behaviour to drivers/College
  - a. Let the driver, your parents, your teacher or the Principal (where necessary) know if someone is behaving in an unsafe way.
8. Food and drink are not allowed on the bus.
9. Take your rubbish with you.
10. Be at the College bus zone by no later than 2.55 pm, ready to travel each afternoon.

### **Bus Coordinator**

Please feel free to contact the **Bus Coordinator** between 8:30 am and 2:30 pm on school days at [bus@fcc.qld.edu.au](mailto:bus@fcc.qld.edu.au) or (07) 4243 3601 (Direct Line) with any questions.

Please read the **Bus Service Terms & Conditions** document for further details and important additional information.